Information for early childhood education and care professionals

Are you concerned about a child’s safety and wellbeing?

Report to Child Safety
If you have formed a reasonable suspicion that a child has suffered, is suffering, or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse, and there is not a parent willing and able to protect the child from harm, call Child Safety.

Brisbane: 1300 682 254
South East Queensland: 1300 679 849
South West Queensland: 1300 683 390
North Coast: 1300 703 921

North Queensland: 1300 706 147
Central Queensland: 1300 703 762
Far North Queensland: 1300 684 062
Child Safety After Hours Service Centre: 1800 177 135 or 3235 9999

Refer to Family and Child Connect
If you are concerned about a child, but you do not believe your concern meets the threshold for reporting to Child Safety, refer the child’s family to Family and Child Connect. The family must give their consent to be referred for help.
Call 13FAMILY or 13 32 64.

Child Protection Guide
Use the online guide to help you decide whether to report to Child Safety or refer to Family and Child Connect.
You can also discuss concerns with your work colleagues.