Performance scorecard

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Service standards and other measures | Notes | 2016-17  Actual | 2017-18  Target/Est | 2017-18  Actual |
| Child and Family Services1 | | | | |
| Rate of substantiated harm per 1000 children (0‑17 years of age) | 2, 3, 4 | 5.1 | 4.9 | 5.1 |
| Rate of children subject to protective orders per 1000 children (0-17 years of age): | | | | |
| * All children | 2, 3 | 8.5 | 8.7 | 8.6 |
| * Aboriginal and Torres Strait Islander children | 45.4 | 47.6 | 46.6 |
| * Non-Indigenous children | 5.3 | 5.4 | 5.4 |
| Rate of children entering out-of-home care per 1000 children (0-17 years of age): | | | | |
| * All children | 2, 3, 5, 6 | 2.1 | 2.0 | 2.1 |
| * Aboriginal and Torres Strait Islander children | - | 10.3 | 10.5 |
| * Non-Indigenous children | - | 1.3 | 1.4 |
| Percentage of Aboriginal and Torres Strait Islander children placed with kin, other Indigenous carers or Indigenous residential care services | 7 | 56.7% | 59% | 56% |
| Proportion of children on a care and protection order exiting care after 12 months or more who had 1 or 2 placements | 8 | 37.5% | 38% | 39% |
| Out-of-home expenditure per placement night | 9 | $158 | $157 | $184 |

**Notes:**

1. This service area was transferred from the former Department of Communities, Child Safety and Disability Services following machinery-of-government changes in December 2017. For information on performance prior to this date, please refer to the annual reports of the former Department of Communities, Child Safety and Disability Services.

2017-18 actual end of year performance results for Child and Family service standards were not available for inclusion in the annual report at the time of publication. This data is now available and is published here for completeness of reporting.

1. Using a 'rate per 1000’ as the unit of measure allows for changes in population to be taken into account from year to year.
2. The Department of Child Safety, Youth and Women is the lead agency for child protection and is responsible for coordinating actions to reduce the rate of children in the tertiary child protection system. Action by other government agencies and non-government agencies to support vulnerable families earlier will contribute to reducing these rates over time.
3. This measure is a partial indicator of effectiveness in protecting children and assisting families to protect and care for their children outside of the statutory system.
4. Reducing the number of children entering out-of-home care, as a result of child and family reforms, is expected to occur over several years. It is anticipated that the rate will stabilise in the short term, then decrease in the long term through the implementation of the series of initiatives as part of the child and family reforms and the *Our Way* strategy and its *Changing Tracks* action plan.
5. Data prior to 2017-18 is not broken down into specific groups.
6. The measure reports the placement outcomes of Aboriginal and Torres Strait Islander children. When an Aboriginal and/or Torres Strait Islander child needs to be placed in care, the department seeks to maintain a placement with kin, Indigenous carers or Indigenous residential care services.
7. The department seeks to provide stable environments for all children in care. Placement stability is influenced by the child or young person’s needs and capacity of the carers. Long term historical data shows a downward trend in the proportion of children on a care and protection order exiting care after 12 months or more who had one or two placements. This reflects, in part, longer periods for which children are in care and the corresponding increased likelihood of multiple placements. This trend is expected to stabilise as child and family reforms take effect.
8. Total expenditure includes all departmental costs associated with the provision of services to children in care. Performance reported against this measure may differ to that in the national *Report on Government Services* (RoGS) as a result of the application of national counting rules to Queensland data for the national report.