This will probably include working with you in your home and connecting you to other community programs and services to meet your support needs.

Our support worker will meet regularly with you and anyone else who is important to your family to:

- talk about your achievements
- discuss what has already been done
- problem-solve any challenges or barriers you are facing
- plan the next steps.

Our support worker will work with you until you have achieved all of the goals in your plan.

Your family can then be connected with other community support services that will help you to maintain all the positive changes you have made, such as the local neighbourhood centre, playgroups or sport clubs.

My family support worker is:

Name:

Address:

Tel:

Mobile:

Funded by Queensland Government
What are Intensive Family Support services?

Intensive Family Support services help families, like you, who are facing a lot of complex problems all at once.

Intensive Family Support services will work with you and your family to help make positive changes in your lives, and keep your children safe.

How can we help you?

If you have been referred to an Intensive Family Support service by Family and Child Connect or perhaps Child Safety, it means they understand you may be under a great deal of stress and this is affecting how you are caring for your children.

Intensive Family Support services will help you work through the issues that your family is facing in caring for your children safely at home, so you won’t need any further involvement from Child Safety.

We will connect you with one of our support workers, and together, we will help your family to identify your strengths as well as the things you’re most worried about.

We will develop a plan to deal with each of the issues you are struggling with.

We will coordinate other community and government services that you may need.

We can meet in your home, at our service or wherever you feel comfortable in talking about your issues.

Does it cost anything?

There is no cost for you and your family to be supported by an Intensive Family Support service.

What happens when you meet with us?

When your family agrees to work with us, one of our support workers will meet with you and your family to:

• hear your family’s story, in your words
• discuss your family’s worries and concerns
• discuss your family’s strengths and hopes
• develop goals and identify the steps to take to achieve your goals
• put together a plan that all family members agree to.

You can invite family members or people you are close to, or people from community and government services who may be working with your family, to support you at this meeting.

Once your family’s plan has been mapped out, we will help you to take the steps outlined in the plan.